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D1622D4I D1600D4I-2L2T

User Manual



Version 1.0

Published January 2020

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

CALIFORNIA, USA ONLY

The Lithium battery adopted on this motherboard contains Perchlorate, a toxic substance controlled in Perchlorate Best Management Practices (BMP) regulations passed by the California Legislature. When you discard the Lithium battery in California, USA, please follow the related regulations in advance.

"Perchlorate Material-special handling may apply, see www.dtsc.ca.gov/hazardouswaste/
perchlorate"

ASRock Rack's Website: www.ASRockRack.com

Contact Information

If you need to contact ASRock Rack or want to know more about ASRock Rack, you're welcome to visit ASRock Rack's website at www.ASRockRack.com; or you may contact your dealer for further information.

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English

Chapter 1 Introduction

Thank you for purchasing ASRock Rack *D1622D4I / D1600D4I-2L2T* motherboard, a reliable motherboard produced under ASRock Rack's consistently stringent quality control. It delivers excellent performance with robust design conforming to ASRock Rack's commitment to quality and endurance.



Because the motherboard specifications and the BIOS software might be updated, the content of this manual will be subject to change without notice. In case any modifications of this manual occur, the updated version will be available on ASRock Rack website without further notice. You may find the latest memory and CPU support lists on ASRock Rack website as well. ASRock Rack's Website: www.ASRockRack.com

If you require technical support related to this motherboard, please visit our website for specific information about the model you are using. http://www.asrockrack.com/support/

1.1 Package Contents

- ASRock Rack D1622D4I / D1600D4I-2L2T Motherboard (Mini-ITX Form Factor: 6.7-in x 6.7-in, 17.02 cm x 17.02 cm)
- 1 x Mini SAS Cable (6G) (60cm)
- · 1 x I/O Shield
- 1 x Screw for M.2 Socket



If any items are missing or appear damaged, contact your authorized dealer.

1.2 Specifications

D1622D4I / D1600D4I-2L2T				
MB Physical Status				
Form Factor Mini-ITX				
Dimension 6.7" x 6.7" (17.02 cm x 17.02 cm)				
Processor System				
CPU	Supports Intel® Xeon® D 1600 Processor			
Chipset	Soc			
System Memory				
Capacity	- 4x DDR4 DIMM slots			
	- Supports up to 128GB DDR4 ECC RDIMM			
	- Supports up to 64GB DDR4 ECC UDIMM			
DIMM Sizes and	- ECC UDIMM: 4GB, 8GB, 16GB			
Type per DIMM	- RDIMM: 4GB, 8GB, 16GB, 32GB			
Frequency	- ECC UDIMM: 1600, 1866, 2133MHz			
	- RDIMM: 1600, 1866, 2133MHz			
Voltage	1.2V			
Expansion Slot				
PCIe 3.0 x16	1 slot			
M.2	1 slot (PCIE, support form factor: 2280)			
Storage				
SATA Controller	6 x SATA3 6Gb/s (4 port from mini SAS HD, 2 ports SATA			
Ethernet	7pin, SATA_4 supports DOM)			
Interface	10000 / 1000 /100 Mbms			
LAN Controller	10000 / 1000 /100 Mbps - 2 x RJ45 GLAN by Intel® i210			
LAN Controller				
	- 2 x RJ45 10GLAN by Intel® X557-AT2 (D1600D4I-2L2T only)			
	- Supports Wake-On-LAN			
	- Supports Energy Efficient Ethernet 802.3az			
	- Supports Dual LAN with Teaming function			
3.6	- Supports PXE			
Management	ACREED ACTORO			
BMC Controller IPMI Dedicated	ASPEED AST2500			
	1 x Realtek RTL8211E for dedicated management GLAN			
GLAN	- Watch Dog			
Features	- IPMI (Intelligent Platform Management Interface) v.2.0			
	- Virtual media over LAN function			
- KVM over LAN function				
Graphics Controller	ASPEED AST2500			
V IVAIVI	DDR4 16MB			

Output	Supports D-Sub with max. resolution up to 1920x1200 @ 60Hz			
Rear Panel I/O				
VGA Port	1 x D-Sub			
USB 3.2 Gen1				
Port 2				
	- RJ45: 2x 10GLAN(by Intel® X557-AT2)(D1600D4I-2L2T only) +			
LAN Port	2x GLAN(by Intel i210)			
	- LAN Ports with LED (ACT/LINK LED and SPEED LED)			
UID Button/UID				
LED	1			
Internal Connecto	or			
Auxiliary Panel				
Header	1 (includes chassis intrusion, 2 front LAN LED, System LED)			
SATA DOM	1			
SATA DOM				
Power	1			
SATA Port	2			
PSU_SMB1				
Header	1			
TPM Header	1			
	1			
Speaker Header	-			
Panel Header	1			
MiniSAS HD	1 (SATA_0_3)			
Connector				
USB 2.0 Header	1 (supports 1 USB 2.0 port)			
USB 3.2 Gen1	1 (supports 2 USB 3.2 Gen1 ports)			
Header	1 (supports 2 COD 3.2 deni ports)			
Fan Header	4			
ATX Power	1 x (4-pin) + 1 x (8-pin) support 12V DC-IN			
SATA SGPIO	1			
CATTA D	1 (for DC-IN mode)			
SATA Power	*Caution: Misconnection between the ATXPWR1 and the HDDPWR1 con-			
ClearCMOS	nectors may permanently damage the motherboard.			
FanFail LED	1 (short pad)			
System BIOS	<u> </u>			
BIOS Type	16MB AMI UEFI Legal BIOS			
<u> </u>	- Plug and Play (PnP)			
	- ACPI 2.0 Compliance Wake Up Events			
BIOS Features	- SMBIOS 2.8.0 Support			
	- ASRock Rack Instant Flash			
	- MONOCK NACK HISTAIIL FIASH			

Hardware Monitor			
Tomporatura	- CPU/PCH/DDR/LAN/Storage Temperature Sensing		
Temperature	- MB/Card side Temperature Sensing		
	- Fan Tachometer		
Fan	- Fan Multi-Speed Control		
ган	- CPU Quiet Fan (Allow Chassis Fan Speed Auto-Adjust by		
	CPU Temperature)		
Voltage	Voltage Monitoring: +12V, +5V, +3.3V, CPU Vcore, DRAM,		
voitage	1.05V_PCH, +BAT, 3VSB, 5VSB		
Support OS			
OS	Linux*		
	- Red Hat Enterprise Linux Server 7.7 (64 bit) / 8.1 (64 bit)		
	- CentOs 7.7 (64 bit) / 8.1 (64 bit)		
	- SUSE Enterprise Linux Server 12 SP4 (64 bit) / 15 SP1 (64 it)		
	- Fedora 30 (64 bit)		
	- FreeBSD 11.3 (64 bit)		
	- Ubuntu 19.10 (64 bit)		
And the state of t			
* Please refer to our website for the latest OS support list. Environment			
Temperature	Operation temperature: 10°C ~ 35°C / Non operation		
remperature	temperature: -40°C ~ 70°C		
temperature40 C ~ 70 C			

 $[*] For \ detailed \ product \ information, \ please \ visit \ our \ website: \ \underline{http://www.asrockrack.com}$



This motherboard supports Wake from on Board LAN. To use this function, please make sure that the "Wake on Magic Packet from power off state" is enabled in Device Manager > Intel* Ethernet Connection > Power Management. And the "PCI Devices Power On" is enabled in UEFI SETUP UTILITY > Advanced > ACPI Configuration. After that, onboard LAN1&2 can wake up S5 under OS.

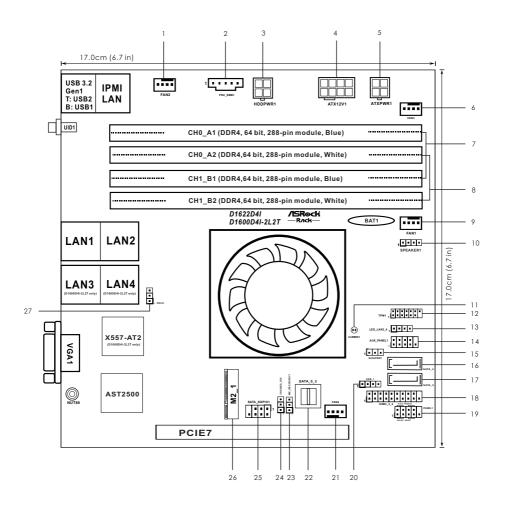


If you install Intel* LAN utility, this motherboard may fail Windows* Hardware Quality Lab (WHQL) certification tests. If you install the drivers only, it will pass the WHQL tests.

1.3 Unique Features

ASRock Instant Flash is a BIOS flash utility embedded in Flash ROM. This convenient BIOS update tool allows you to update system BIOS without entering operating systems first like MS-DOS or Windows $\dot{}$. With this utility, you can press the <F6> key during the POST or the <F2> key to enter into the BIOS setup menu to access ASRock Rack Instant Flash. Just launch this tool and save the new BIOS file to your USB flash drive, floppy disk or hard drive, then you can update your BIOS only in a few clicks without preparing an additional floppy diskette or other complicated flash utility. Please be noted that the USB flash drive or hard drive must use FAT32/16/12 file system.

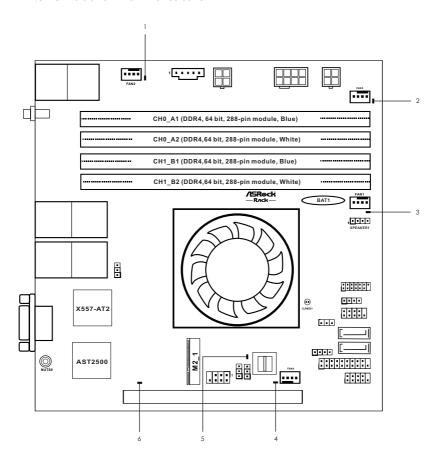
1.4 Motherboard Layout



No.	Description
1	System Fan Connector (FAN2)
2	PSU SMBus (PSU_SMB1)
3	SATA Power Connector (HDDPWR1)*
4	ATX 12V Power Connector (ATX12V1)
5	ATX 4-PIN Power Connector (ATXPWR1(ATX 24pin-to-4pin))*
6	System Fan Connector (FAN3)
7	2 x 288-pin DDR4 DIMM Slots (CH0_A1, CH1_B1)
8	2 x 288-pin DDR4 DIMM Slots (CH0_A2, CH1_B2)
9	System Connector (FAN1)
10	Speaker Header (SPEAKER1)
11	Clear CMOS Pad (CLRMOS1)
12	TPM Header (TPM1)
13	Front LAN LED Connector (LED_LAN3_4)
14	Auxiliary Panel Header (AUX_PANEL1)
15	SATA DOM Power Connector (SATAPWR1)
16	SATA3 DOM Connector (SATA_4)
17	SATA3 Connector (SATA_5)
18	USB 3.2 Gen1 Header (USB3_3_4)
19	System Panel Header (PANEL1)
20	USB 2.0 Header (USB_1)
21	System Fan Connector (FAN4)
22	Mini SAS HD Connector (SATA_0_3)
23	ME Recovery Jumper (ME_RECOVERY1)
24	Chassis ID Jumper (CHASSIS_ID0)
25	SATA SGPIO Connector (SATA_SGPIO1)
26	M.2 Socket (M2_1) (Type 2280)
27	CPU PECI Mode Jumper (PECI1)

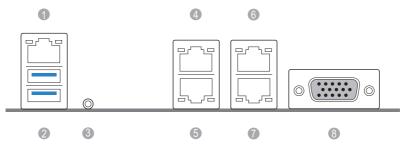
 $^{^*}$ Caution: Misconnection between the ATXPWR1 and the HDDPWR1 connectors may permanently damage the motherboard.

1.5 Onboard LED Indicators



No.	Item	Status	Description
1	FAN_LED2	Amber	FAN2 failed
2	FAN_LED3	Amber	FAN3 failed
3	FAN_LED1	Amber	FAN1 failed
4	FAN_LED4	Amber	FAN4 failed
5	SB_PWR1	Green	STB PWR ready
6	BMC_LED1	Green	BMC heartbeat LED

1.6 I/O Panel



No.	Description	No.	Description
1	Dedicated IPMI LAN Port*	5	LAN RJ-45 Port (LAN1)*
2	USB 3.2 Gen1 Ports (USB3_1_2)	6	10G LAN RJ-45 Port (LAN4)** (D1600D41-2L2T only)
3	UID Switch/LED (UID1)	7	10G LAN RJ-45 Port (LAN3)** (D1600D4I-2L2T only)
4	LAN RJ-45 Port (LAN2)*	8	VGA Port (VGA1)

LAN Port LED Indications

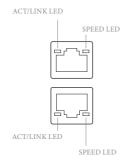
*There are two LED next to the LAN port. Please refer to the table below for the LAN port LED indications.



Dedicated IPMI LAN Port LED Indications

Activity / Link LED		Speed LED	
Status Description		Status Description	
Off	No Link	Off	10M bps connection
Blinking Yellow	Data Activity	Yellow	100M bps connection
On	Link	Green	1G bps connection

**There are two LEDs on each LAN port. Please refer to the table below for the LAN port LED indications.



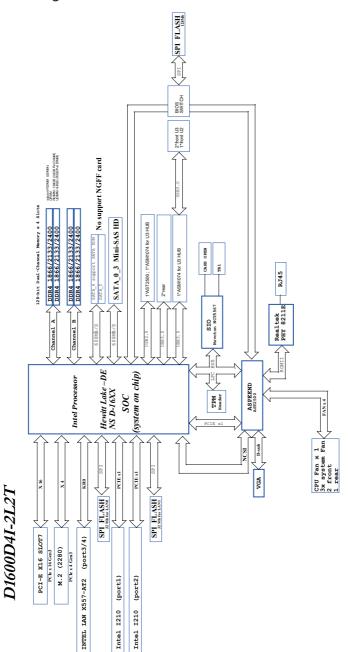
1G LAN Port (LAN1, LAN2) LED Indications

Activity / Link LE	D	Speed LED	
Status Description		Status Description	
Off	No Link	Off	10Mbps connection or
			no link
Blinking Green	Data Activity	Yellow	100Mbps connection
On	Link	Green	1Gbps connection

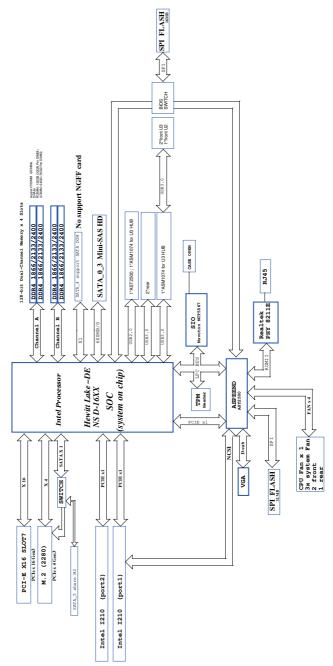
10G LAN Port (LAN1, LAN2) LED Indications (D1600D4I-2L2T only)

,				
Activity / Link LED		Speed LED	Speed LED	
Status Description		Status	Description	
Off	No Link	Off	100Mbps connection or	
			no link	
Blinking Green	Data Activity	Yellow	1Gbps connection	
On	Link	Green	10Gbps connection	

1.7 Block Diagram



D1622D41



English

Chapter 2 Installation

This is a Mini-ITX form factor (6.7" x 6.7", 17.0 cm x 17.0 cm) motherboard. Before you install the motherboard, study the configuration of your chassis to ensure that the motherboard fits into it.



Make sure to unplug the power cord before installing or removing the motherboard. Failure to do so may cause physical injuries to you and damages to motherboard components.

2.1 Screw Holes

Place screws into the holes indicated by circles to secure the motherboard to the chassis.



Do not over-tighten the screws! Doing so may damage the motherboard.

2.2 Pre-installation Precautions

Take note of the following precautions before you install motherboard components or change any motherboard settings.

- 1. Unplug the power cord from the wall socket before touching any components.
- To avoid damaging the motherboard's components due to static electricity, NEVER place your motherboard directly on the carpet or the like. Also remember to use a grounded wrist strap or touch a safety grounded object before you handle the components.
- 3. Hold components by the edges and do not touch the ICs.
- Whenever you uninstall any component, place it on a grounded anti-static pad or in the bag that comes with the component.
- When placing screws into the screw holes to secure the motherboard to the chassis, please do not over-tighten the screws! Doing so may damage the motherboard.



Before you install or remove any component, ensure that the power is switched off or the power cord is detached from the power supply. Failure to do so may cause severe damage to the motherboard, peripherals, and/or components.

2.3 Installation of Memory Modules (DIMM)

This motherboard provides four 288-pin DDR4 (Double Data Rate 4) DIMM slots, and supports Dual Channel Memory Technology.



- For dual channel configuration, you always need to install identical (the same brand, speed, size and chip-type) DDR4 DIMM pairs.
- 2. It is not allowed to install a DDR, DDR2 or DDR3 memory module into a DDR4 slot; otherwise, this motherboard and DIMM may be damaged.
- 3. Please install the memory module on CH0_A1 for the first priority.
- To activate Dual Channel Memory Technology, please follow the "Dual Channel Memory Configuration" table below.

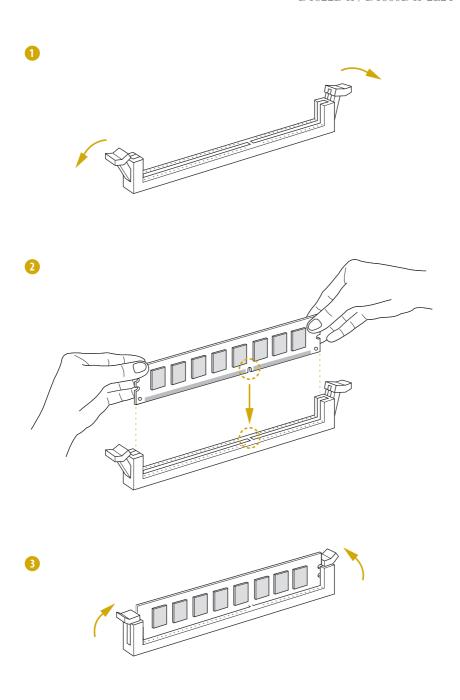
Dual Channel Memory Configuration

Priority	CH0_A1 (Blue)	CH0_A2 (White)	CH1_B1 (Blue)	CH1_B2 (White)
1	Populated		Populated	
2	Populated	Populated	Populated	Populated

^{*}Since installing three memory modules is NOT supported on this motherboard, we suggest not using this configuration.



The DIMM only fits in one correct orientation. It will cause permanent damage to the motherboard and the DIMM if you force the DIMM into the slot at incorrect orientation.



2.4 Expansion Slots (PCI Express Slots)

There is 1 PCI Express slots on this motherboard.

PCIE slot:

PCIE7 (PCIE 3.0 x16 slot) is used for PCI Express x16 lane width cards.

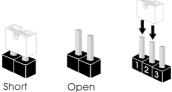
Installing an expansion card

- Step 1. Before installing an expansion card, please make sure that the power supply is switched off or the power cord is unplugged. Please read the documentation of the expansion card and make necessary hardware settings for the card before you start the installation.
- Step 2. Remove the system unit cover (if your motherboard is already installed in a chassis).
- Step 3. Remove the bracket facing the slot that you intend to use. Keep the screws for later use.
- Step 4. Align the card connector with the slot and press firmly until the card is completely seated on the slot.
- Step 5. Fasten the card to the chassis with screws.
- Step 6. Replace the system cover.

English

2.5 Jumper Setup

The illustration shows how jumpers are setup. When the jumper cap is placed on the pins, the jumper is "Short". If no jumper cap is placed on the pins, the jumper is "Open". The illustration shows a 3-pin jumper whose pin1 and pin2 are "Short" when a jumper cap is placed on these 2 pins.



1 2 2 3 ME Recovery Jumper • • 0 0 • • (3-pin ME_RECOVERY1) (see p.6, No. 21) Normal Mode (Default) ME Recovery Mode 1_2 2_3 CPU PECI Mode Jumper • • 0 $\circ \bullet \bullet$ (3-pin PECI1) CPU PECI connected to PCH CPU PECI connected to (see p.6, No. 27) BMC (Default) 1_2 2_3 CHASSIS ID Jumper • • 0 (3-pin CHASSIS_ID0) (see p.6, No. 24) Board Level SKU (Default) Reserved for system level use

2.6 Onboard Headers and Connectors



Onboard headers and connectors are NOT jumpers. Do NOT place jumper caps over these headers and connectors. Placing jumper caps over the headers and connectors will cause permanent damage to the motherboard.

Serial ATA3 Connectors

(SATA_4)

(see p.6, No. 16)

(SATA_5)

(see p.6, No. 17)

SATA 4

[<u>___</u>]

These two Serial ATA3 (SATA3) connectors support SATA data cables for internal storage devices. The current SATA3 interface allows up to 6.0 Gb/s data transfer rate.

Serial ATA3 DOM

Connector

(SATA_5)

(see p.6, No. 16)

SATA_4

The SATA3 DOM connector supports both a SATA DOM (Disk-On-Module) and a SATA data cable for internal storage devices.

Mini-SAS HD Connector (SATA_0_3)

(see p.6, No. 22)



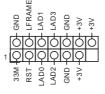
The connector supports MiniSAS-to-SATA data cables for internal storage devices with up to 6.0 Gb/s data transfer rate.

Chassis Speaker Header (4-pin SPEAKER1) (see p.6, No. 10)



Please connect the chassis speaker to this header.

TPM Header (13-pin TPM1) (see p.6, No. 12)



This connector supports Trusted Platform Module (TPM) system, which can securely store keys, digital certificates, passwords, and data. A TPM system also helps enhance network security, protects digital identities, and ensures platform integrity.

PSU SMBus (PSU_SMB1) (see p.6, No. 2)



PSU SMBus monitors the status of the power supply, fan and system temperature.

System Panel Header (9-pin PANEL1) (see p.6, No. 19)



This header accommodates several system front panel functions.



PWRBTN (Power Switch):

Connect to the power switch on the chassis front panel. You may configure the way to turn off your system using the power switch.

RESET (Reset Switch):

Connect to the reset switch on the chassis front panel. Press the reset switch to restart the computer if the computer freezes and fails to perform a normal restart.

PLED (System Power LED):

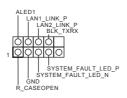
Connect to the power status indicator on the chassis front panel. The LED is on when the system is operating. The LED is off when the system is in powered off (S5).

HDLED (Hard Drive Activity LED):

Connect to the hard drive activity LED on the chassis front panel. The LED is on when the hard drive is reading or writing data.

The front panel design may differ by chassis. A front panel module mainly consists of power switch, reset switch, power LED, hard drive activity LED, speaker and etc. When connecting your chassis front panel module to this header, make sure the wire assignments and the pin assignments are matched correctly.

Auxiliary Panel Header (9-pin AUX_PANEL1) (see p.6, No. 14)



This header supports multiple functions on the front panel, including front panel SMB, internet status indicator. System Fan Connectors (4-pin FAN1) (see p.6, No. 9) (4-pin FAN2) (see p.6, No. 1) (4-pin FAN3) (see p.6, No. 6) (4-pin FAN4) Please connect the fan cables to the fan connectors and match the black wire to the ground pin. All fans supports Fan Control.

SATA DOM Power Connector (3-pin SATAPWR1) (see p.6, No. 15)

(see p.6, No. 21)



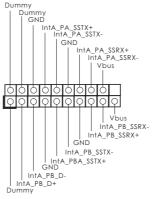
Please connect the power cable on the SATA DOM to this connector.

USB 2.0 Header (4-pin USB_1) (see p.6, No. 20)

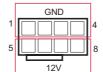


There is one USB 2.0 header on this motherboard, and it can support one USB 2.0 port.

USB 3.2 Gen1 Header (19-pin USB3_3_4) (see p.6, No. 18)



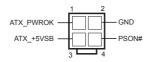
Besides two default USB 3.2 Gen1 ports on the I/O panel, there is one USB 3.2 Gen1 header on this motherboard. This USB 3.2 Gen1 header can support two USB 3.2 Gen1 ports. ATX 12V Power Connector (8-pin ATX12V1) (see p.6, No. 4)



The motherboard provides one 8-pin 12V power connector which is a required input for either DC-IN 12V or ATX +12V power source.

When using ATX power, it is necessary to use a 24pin-to-4pin power cable to connect between the 24pin power connector of PSU and the ATXPWR1 connector on the motherboard for power supply and signal communication.

ATX 4-PIN Power Connector (4-pin ATXPWR1 (ATX 24pin-to-4pin)) (see p.6, No. 5)



The motherboard provides one 4-pin power/signal connector which is a required input for ATX power source.

When using ATX power, it is necessary to use a 24pin-to-4pin power cable to connect between the 24pin power connector of PSU and the ATXPWR1 connector on the motherboard for power supply and signal communication.

For DC-IN 12V application, it is not necessary to use this ATX 4-PIN power connector.

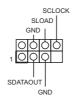
*Caution: Misconnection between the ATXPWR1 and the HDDPWR1 connectors may permanently damage the motherboard. SATA Power Connector (DC-IN Mode) (4-pin HDDPWR1) (see p.6, No. 3)



Please use a SATA power cable to connect this SATA Power Connector and your SATA HDD for supplying power from the motherboard, when using DC-IN mode without SATA power supply.

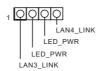
*Caution: Misconnection between the ATXPWR1 and the HDDPWR1 connectors may permanently damage the motherboard.

Serial General Purpose Input/Output Header (7-pin SATA_SGPIO1) (see p.6, No. 25)



This header supports Serial Link interface for onboard SATA connections.

LAN LED Connector (LED_LAN3_4) (see p.6, No. 13)



This 4-pin connector is used for the front LAN status indicator.

Clear CMOS Pad (CLRMOS1) (see p.6, No. 11)

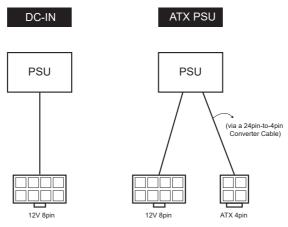


This allows you to clear the data in CMOS. To clear CMOS, take out the CMOS battery and short the Clear CMOS Pad.

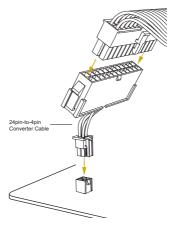
2.7 ATX PSU / DC-IN Power Connections

This motherboard supports both +12V DC and ATX power input. Please refer to the table below for the required connections between the motherboard and the power supply.

Connector	DC-IN	ATX PSU
12V 8pin	O	O
ATX 4pin	X	O (with the bundled ATX 24pin-to-4pin converter cable)



The following diagram illustrates how to connect the bundled ATX 24pin-to-4pin converter cable.



2.8 Unit Identification purpose LED/Switch

With the UID button, You are able to locate the server you're working on from behind a rack of servers.

Unit Identification purpose LED/Switch (UID1)



When the UID button on the front or rear panel is pressed, the front/rear UID blue LED indicator will be turned on. Press the UID button again to turn off the indicator.

2.9 Dual LAN and Teaming Operation Guide

Dual LAN with Teaming enabled on this motherboard allows two single connections to act as one single connection for twice the transmission bandwidth, making data transmission more effective and improving the quality of transmission of distant images. Fault tolerance on the dual LAN network prevents network downtime by transferring the workload from a failed port to a working port.



The speed of transmission is subject to the actual network environment or status even with Teaming enabled.

Before setting up Teaming, please make sure whether your Switch (or Router) supports Teaming (IEEE 802.3ad Link Aggregation). You can specify a preferred adapter in Intel PROSet. Under normal conditions, the Primary adapter handles all non-TCP/IP traffic. The Secondary adapter will receive fallback traffic if the primary fails. If the Preferred Primary adapter fails, but is later restored to an active status, control is automatically switched back to the Preferred Primary adapter.

Step 1

From Device Manager, open the properties of a team.

Step 2

Click the Settings tab.

Step 3

Click the Modify Team button.

Step 4

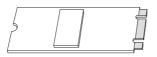
Select the adapter you want to be the primary adapter and click the **Set Primary** button

If you do not specify a preferred primary adapter, the software will choose an adapter of the highest capability (model and speed) to act as the default primary. If a failover occurs, another adapter becomes the primary. The adapter will, however, rejoin the team as a non-primary.

2.10 M.2_SSD Module Installation Guide

The Hyper M.2 Socket (M2_1, Key M) supports type 2280 M.2 PCI Express module up to Gen3 x4 (8GT/s x4).

Installing the M.2_SSD Module



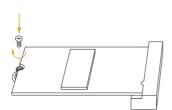
Step 1

Prepare a M.2_SSD module and the screw.



Step 2

Gently insert the M.2 SSD module into the M.2 slot. Please be aware that the M.2 SSD module only fits in one orientation.



Step 3

Tighten the screw with a screwdriver to secure the module into place. Please do not overtighten the screw as this might damage the module.

Chapter 3 UEFI Setup Utility

3.1 Introduction

This section explains how to use the UEFI SETUP UTILITY to configure your system. The UEFI chip on the motherboard stores the UEFI SETUP UTILITY. You may run the UEFI SETUP UTILITY when you start up the computer. Please press <F2> or during the Power-On-Self-Test (POST) to enter the UEFI SETUP UTILITY; otherwise, POST will continue with its test routines.

If you wish to enter the UEFI SETUP UTILITY after POST, restart the system by pressing <Ctrl> + <Alt> + <Delete>, or by pressing the reset button on the system chassis. You may also restart by turning the system off and then back on.



Because the UEFI software is constantly being updated, the following UEFI setup screens and descriptions are for reference purpose only, and they may not exactly match what you see on your screen.

3.1.1 UFFI Menu Bar

The top of the screen has a menu bar with the following selections:

Item	Description
Main	To set up the system time/date information
Advanced	To set up the advanced UEFI features
Security	To set up the security features
Boot	To set up the default system device to locate and load the Operating System
Event Logs	For event log configuration
Server Mgmt	To manage the server
Exit	To exit the current screen or the UEFI SETUP UTILITY

Use < \Longrightarrow key or < \Longrightarrow key to choose among the selections on the menu bar, and then press <Enter> to get into the sub screen.

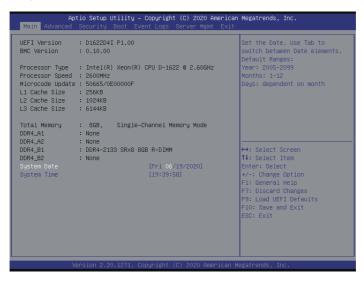
3.1.2 Navigation Keys

Please check the following table for the function description of each navigation key.

Navigation Key(s)	Function Description
← / →	Moves cursor left or right to select Screens
↑ / ↓	Moves cursor up or down to select items
+ / -	To change option for the selected items
<tab></tab>	Switch to next function
<enter></enter>	To bring up the selected screen
<pgup></pgup>	Go to the previous page
<pgdn></pgdn>	Go to the next page
<home></home>	Go to the top of the screen
<end></end>	Go to the bottom of the screen
<f1></f1>	To display the General Help Screen
<f7></f7>	Discard changes and exit the UEFI SETUP UTILITY
<f9></f9>	Load optimal default values for all the settings
<f10></f10>	Save changes and exit the UEFI SETUP UTILITY
<f12></f12>	Print screen
<esc></esc>	Jump to the Exit Screen or exit the current screen

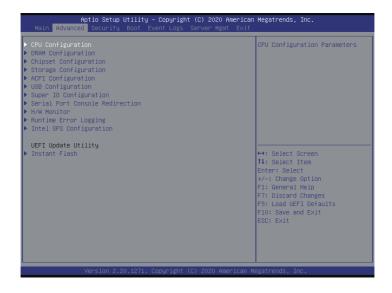
3.2 Main Screen

Once you enter the UEFI SETUP UTILITY, the Main screen will appear and display the system overview. The Main screen provides system overview information and allows you to set the system time and date.



3.3 Advanced Screen

In this section, you may set the configurations for the following items: CPU Configuration, DRAM Configuration, Chipset Configuration, Storage Configuration, ACPI Configuration, USB Configuration, Super IO Configuration, Serial Port Console Redirection, H/W Monitor, Runtime Error Logging, Intel SPS Configuration and Instant Flash.





 $Setting\ wrong\ values\ in\ this\ section\ may\ cause\ the\ system\ to\ malfunction.$

3.3.1 CPU Configuration



Intel SpeedStep Technology

Intel SpeedStep technology allows processors to switch between multiple frequencies and voltage points for better power saving and heat dissipation. CPU turbo ratio can be fixed when Intel SpeedStep Technology set Disabled and Intel Turbo Boost Technology set Enabled.



Please note that enabling this function may reduce CPU voltage and lead to system stability or compatibility issues with some power supplies. Please set this item to [Disabled] if above issues occur.

Intel Turbo Boost Technology

Intel Turbo Boost Technology enables the processor to run above its base operating frequency when the operating system requests the highest performance state.

Long Duration Power Limit

Configure Package Power Limit 1 in watts. When the limit is exceeded, the CPU ratio will be lowered after a period of time. A lower limit can protect the CPU and save power, while a higher limit may improve performance.

Long Duration Maintained

Configure the period of time until the CPU ratio is lowered when the Long Duration Power

Limit is exceeded.

Short Duration Power Limit

Configure Package Power Limit 2 in watts. When the limit is exceeded, the CPU ratio will be lowered immediately. A lower limit can protect the CPU and save power, while a higher limit may improve performance.

Intel Hyper Threading Technology

Intel Hyper Threading Technology allows multiple threads to run on each core, so that the overall performance on threaded software is improved.

Active Processor Cores

Select the number of cores to enable in each processor package.

No-Execute Memory Protection

Processors with No-Execution Memory Protection Technology may prevent certain classes of malicious buffer overflow attacks.

Enable Intel TXT Support

Enables Intel Trusted Execution Technology Configuration.

Intel Virtualization Technology

Intel Virtualization Technology allows a platform to run multiple operating systems and applications in independent partitions, so that one computer system can function as multiple virtual systems.

Fnable SMX

Use this item to enable Safer Mode Extensions.

DCU Streamer Prefetcher

DCU streamer prefetcher is an L1 data cache prefetcher (MSR 1A4h [2]).

Hardware Prefetcher

Automatically prefetch data and code for the processor. Enable for better performance.

Adjacent Cache Line Prefetch

Automatically prefetch the subsequent cache line while retrieving the currently requested cache line. Enable for better performance.

Package C State Support

Enable CPU, PCIe, Memory, Graphics C State Support for power saving.

CPU C6 State Support

Enable C6 deep sleep state for lower power consumption.

Enhanced Halt State(C1E)

Enable Enhanced Halt State (C1E) for lower power consumption.

Hardware P-States

Disable: Hardware chooses a P-state based on OS Request (Legacy P-States)
Native Mode: Hardware chooses a P-state based on OS guidance
Out of Band Mode: Hardware autonomously chooses a P-state (no OS guidance)

AES-NI

Use this item to enable or disable AES-NI support.

CPU Thermal Throttling

Enable CPU internal thermal control mechanisms to keep the CPU from overheating.

3.3.2 DRAM Configuration



Enforce POR

Enforce POR - Enforces Plan Of Record restrictions for DDR4 frequency and voltage programming.

Disable - Disables this feature.

DRAM Frequency

If [Auto] is selected, the motherboard will detect the memory module(s) inserted and assign the appropriate frequency automatically.

Channel Interleaving

Select to configure Channel Interleaving settings.

Rank Interleaving

Select to configure Rank Interleaving settings.

3.3.3 Chipset Configuration



MMCFG Base

Use this item to select MMCFG Base.

MMIO High Base

Use this item to select MMIO High Base.

MMIO High Size

Use this item to select MMIO High Size.

Above 4G Decoding

Enable or disable 64bit capable Devices to be decoded in Above 4G Address Space (only if the system supports 64 bit PCI decoding).

Primary Graphics Adapter

If PCI Express graphics card is installed on the motherboard, you may use this option to select PCI Express or Onboard VGA as the primary graphics adapter.

*If no PCI Express graphics card is installed, [Onboard VGA] is the default graphics adapter. There is no screen on monitor even if a HDMI display is connected. Select [Onboard Hdmi] instead to use HDMI as output source.

Onboard LAN1

Use this to enable or disable the Onboard LAN function. The default value is [Auto].

Onboard LAN2

Use this to enable or disable the Onboard LAN function. The default value is [Auto].

Onboard VGA

Use this to enable or disable the Onboard VGA function. The default value is [Auto].

*This item is not available when the Primary Graphic Adapter is set to [Onboard VGA].

h-TV

Intel(R) Virtualization Technology for Directed I/O helps your virtual machine monitor better utilize hardware by improving application compatibility and reliability, and providing additional levels of manageability, security, isolation, and I/O performance.

PCIF7 Link Width

This allows you to select PCIE7 Link Width. The default value is [Auto].

PCIE7 Link Speed

This allows you to select PCIE7 Link Speed. The default value is [Auto].

PCIE7 ASPM Support (Global)

This option enables or disables the ASPM support for all CPU downstream devices.

SR-IOV Support

If system has SR-IOV capable PCIe Devices, this option Enables or Disables Single Root IO Virtualization Support.

Restore AC Power Loss

This allows you to set the power state after a power failure. If [Power Off] is selected, the power will remain off when the power recovers. If [Power On] is selected, the system will start to boot up when the power recovers.

Restore AC Power Current State

This allows you to restore AC Power Current State.

3.3.4 Storage Configuration



Hard Disk S.M.A.R.T.

S.M.A.R.T stands for Self-Monitoring, Analysis, and Reporting Technology. It is a monitoring system for computer hard disk drives to detect and report on various indicators of reliability.

SATA Controller

Use this item to enable or disable SATA Controllers.

SATA/M.2 SATA Mode Selection

Identify the SATA port is connected to Solid State Drive or Hard Disk Drive.

SATA ALPM

Use this item to enable or disable Support Aggressive Link Power Management.

3.3.5 ACPI Configuration



PCIE Devices Power On

Allow the system to be waked up by a PCIE device and enable wake on LAN.

Ring-In Power On

Use this item to enable or disable Ring-In signals to turn on the system from the powersoft-off mode.

RTC Alarm Power On

Allow the system to be waked up by the real time clock alarm. Set it to By OS to let it be handled by your operating system.

3.3.6 USB Configuration

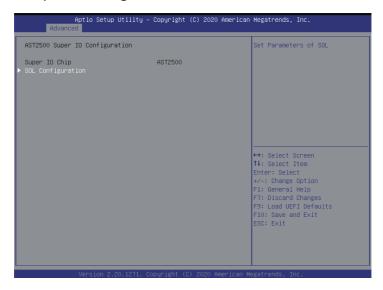


Legacy USB Support

Enable or disable Legacy OS Support for USB 2.0 devices. If you encounter USB compatibility issues it is recommended to disable legacy USB support.

Select UEFI Setup Only to support USB devices under the UEFI setup and Windows/Linux operating systems only.

3.3.7 Super IO Configuration



SOL Configuration

Use this item to set parameters of SOL.

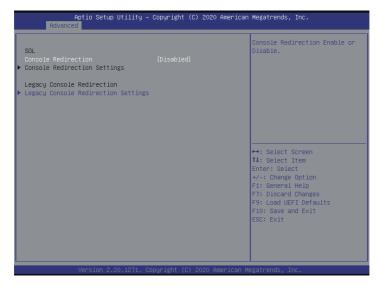
Serial Port

Use this item to enable or disable the serial port (COM).

Change Settings

Use this item to select an optimal setting for Super IO device.

3.3.8 Serial Port Console Redirection



SOL

Console Redirection

Use this option to enable or disable Console Redirection. If this item is set to Enabled, you can select a COM Port to be used for Console Redirection.

Console Redirection Settings

Use this option to configure Console Redirection Settings, and specify how your computer and the host computer to which you are connected exchange information. Both computers should have the same or compatible settings.

Terminal Type

Use this item to select the preferred terminal emulation type for out-of-band management.

Option	Description
VT100	ASCII character set
VT100+	Extended VT100 that supports color and function keys
VT-UTF8	UTF8 encoding is used to map Unicode chars onto 1 or more bytes
ANSI	Extended ASCII character set

Bits Per Second

Use this item to select the serial port transmission speed. The speed used in the host computer and the client computer must be the same. Long or noisy lines may require lower transmission speed. The options include [9600], [19200], [38400], [57600] and [115200].

Data Bits

Use this item to set the data transmission size. The options include [7] and [8] (Bits).

Parity

Use this item to select the parity bit. The options include [None], [Even], [Odd], [Mark] and [Space]. A parity bit can be sent with the data bits to detect some transmission errors.Mark and Space Parity do not allow for error detection. They can be used as an additional data bit.

Even: parity bit is 0 if the num of 1's in the data bits is even.

Odd: parity bit is 0 if num of 1's in the data bits is odd.

Mark: parity bit is always 1.

Space: Parity bit is always 0.

Stop Bits

The item indicates the end of a serial data packet. The standard setting is [1] Stop Bit. Select [2] Stop Bits for slower devices.

Flow Control

Use this item to set the flow control to prevent data loss from buffer overflow. When sending data, if the receiving buffers are full, a "stop" signal can be sent to stop the data flow. Once the buffers are empty, a "start" signal can be sent to restart the flow. Hardware flow uses two wires to send start/stop signals. The options include [None] and [Hardware RTS/CTS].

VT-UTF8 Combo Key Support

Use this item to enable or disable the VT-UTF8 Combo Key Support for ANSI/VT100 terminals

Recorder Mode

Use this item to enable or disable Recorder Mode to capture terminal data and send it as text messages.

Resolution 100x31

Use this item to enable or disable extended terminal resolution support.

Putty Keypad

Use this item to select Function Key and Keypad on Putty.

Legacy Console Redirection

Legacy Console Redirection Settings

Use this option to configure Legacy Console Redirection Settings, and specify how your

computer and the host computer to which you are connected exchange information.

Redirection COM Port

Select a COM port to display redirection of Legacy OS and Legacy OPROM Messages.

Resolution

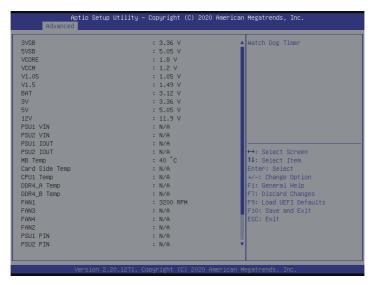
On Legacy OS, the Number of Rows and Columns supported redirection.

Redirect After POST

When Bootloader is selected, then Legacy Console Redirection is disabled before booting to legacy OS. When Always Enable is selected, then Legacy Console Redirection is enabled for legacy OS. Default setting for this option is set to Always Enable.

3.3.9 H/W Monitor

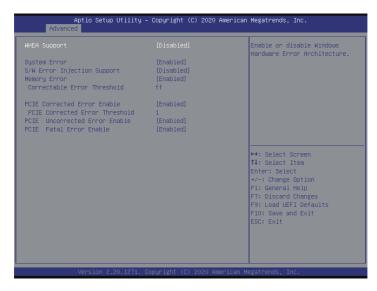
In this section, it allows you to monitor the status of the hardware on your system, including the parameters of the CPU temperature, motherboard temperature, CPU fan speed, chassis fan speed, and the critical voltage.



Watch Dog Timer

This allows you to enable or disable the Watch Dog Timer. The default value is [Disabled].

3.3.10 Runtime Error Logging



WHEA Support

Use this item to enable or disable Windows Hardware Error Architecture.

System Error

Use this item to enable or disable System Error feature. When it is set to [Enabled], you can configure Memory Error and PCIE Error log features.

S/W Error Injection Support

When it is set to [Enabled], S/W Error Injection is supported by unlocking MSR Ox790.

Memory Error

Memory enabling and logging setup option.

Correctable Error Threshold

Correctable Error Threshold (0 - 0x7FFF) used for sparing, tagging, and leaky bucket.

PCIF Corrected Frror Fnable

Use this item to enable or disable PCIe Correctable errors.

PCIF Corrected Frror Threshold

PCIE Correctable Error Threshold (0x01-0xFF) used for sparing, tagging, and leaky bucket.

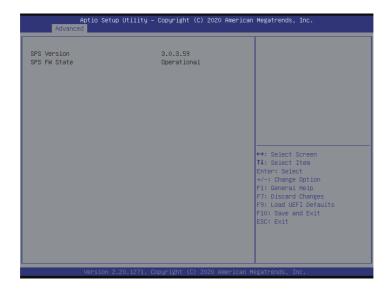
PCIE Uncorrected Error Enable

Use this item to enable or disable PCIe Uncorrectable errors.

PCIE Fatal Error Enable

Use this item to enable or disable PCIe Fatal errors.

3.3.11 Intel SPS Configuration



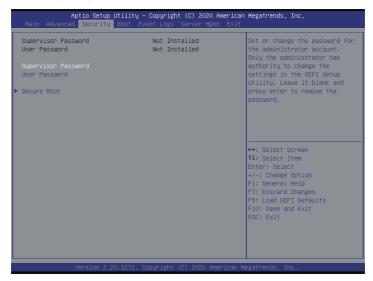
SPS screen displays the Intel SPS Configuration information, such as Operational Firmware Version and Firmware State.

3.3.12 Instant Flash

Instant Flash is a UEFI flash utility embedded in Flash ROM. This convenient UEFI update tool allows you to update system UEFI without entering operating systems first like MS-DOS or Windows. Just save the new UEFI file to your USB flash drive, floppy disk or hard drive and launch this tool, then you can update your UEFI only in a few clicks without preparing an additional floppy diskette or other complicated flash utility. Please be noted that the USB flash drive or hard drive must use FAT32/16/12 file system. If you execute Instant Flash utility, the utility will show the UEFI files and their respective information. Select the proper UEFI file to update your UEFI, and reboot your system after the UEFI update process is completed.

3.4 Security

In this section, you may set or change the supervisor/user password for the system. For the user password, you may also clear it.



Supervisor Password

Set or change the password for the administrator account. Only the administrator has authority to change the settings in the UEFI Setup Utility. Leave it blank and press enter to remove the password.

User Password

Set or change the password for the user account. Users are unable to change the settings in the UEFI Setup Utility. Leave it blank and press enter to remove the password.

Secure Boot

Use this to enable or disable Secure Boot Control. The default value is [Disabled]. Enable to support Windows Server 2012 R2 or later versions Secure Boot.

Secure Boot Mode

Secure Boot mode selector: Standard/Custom. In Custom mode, Secure Boot Policy variables can be configured by a physically present user without full authentication.

3.4.1 Key Management

In this section, expert users can modify Secure Boot Policy variables without full authentication.



Factory Key Provision

Install factory default Secure Boot keys after the platform reset and while the System is in Setup mode.

Install Default Secure Boot Keys

Please install default secure boot keys if it's the first time you use secure boot.

Clear Secure Boot keys

Force System to Setup Mode - clear all Secure Boot Variables. Change takes effect after reboot.

Export Secure Boot variables

Copy NVRAM content of Secure Boot variables to files in a root folder on a file system device.

Enroll Efi Image

Allow the image to run in Secure Boot mode. Enroll SHA256 Hash certificate of a PE image into Authorized Signature Database (db).

Remove 'UEFI CA' from DB

Device Guard ready system must not list 'Microsoft UEFI CA' Certificate in Authorized Signature database (db).

Restore DB defaults

Restore DB variable to factory defaults.

Platform Key(PK)

Enroll Factory Defaults or load certificates from a file:

- 1. Public Key Certificate:
- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHAXXX
- 2. Authenticated UEFI Variable
- 3. EFI PE/COFF Image(SHA256)

Key Source: Factory, External, Mixed

Key Exchange Keys

Enroll Factory Defaults or load certificates from a file:

- 1. Public Key Certificate:
- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHAXXX
- 2. Authenticated UEFI Variable
- 3. EFI PE/COFF Image(SHA256)

Key Source: Factory, External, Mixed

Authorized Signatures

Enroll Factory Defaults or load certificates from a file:

- 1. Public Key Certificate:
- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHAXXX
- 2. Authenticated UEFI Variable
- 3. EFI PE/COFF Image(SHA256)

Key Source: Factory, External, Mixed

Forbidden Signatures

Enroll Factory Defaults or load certificates from a file:

- 1. Public Key Certificate:
- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHAXXX
- 2. Authenticated UEFI Variable
- 3. EFI PE/COFF Image(SHA256)

Key Source: Factory, External, Mixed

Authorized TimeStamps

Enroll Factory Defaults or load certificates from a file:

- 1. Public Key Certificate:
- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHAXXX
- 2. Authenticated UEFI Variable
- 3. EFI PE/COFF Image(SHA256)

Key Source: Factory, External, Mixed

OsRecovery Signatures

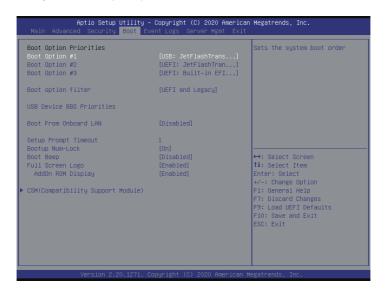
Enroll Factory Defaults or load certificates from a file:

- 1. Public Key Certificate:
- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHAXXX
- 2. Authenticated UEFI Variable
- 3. EFI PE/COFF Image(SHA256)

Key Source: Factory, External, Mixed

3.5 Boot Screen

In this section, it will display the available devices on your system for you to configure the boot settings and the boot priority.



Boot Option #1

Use this item to set the system boot order.

Boot Option #2

Use this item to set the system boot order.

Boot Option #3

Use this item to set the system boot order.

Boot Option Filter

This option controls Legacy/UEFI ROMs priority.

USB Device BBS Priorities

This page will show only when system install USB Storage.

Boot From Onboard LAN

Use this item to enable or disable the Boot From Onboard LAN feature.

Setup Prompt Timeout

Configure the number of seconds to wait for the UEFI setup utility.

Bootup Num-Lock

If this item is set to [On], it will automatically activate the Numeric Lock function after boot-up.

Boot Beep

Select whether the Boot Beep should be turned on or off when the system boots up. Please note that a buzzer is needed.

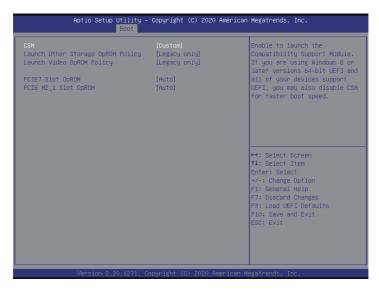
Full Screen Logo

Enable to display the boot logo or disable to show normal POST messages

AddOn ROM Display

Use this option to adjust AddOn ROM Display. If you enable the option "Full Screen Logo" but you want to see the AddOn ROM information when the system boots, please select [Enabled]. Configuration options: [Enabled] and [Disabled]. The default value is [Enabled].

3.5.1 CSM(Compatibility Support Module)



CSM

Enable to launch the Compatibility Support Module. Please do not disable unless you're running a WHCK test. If you are using Windows Server 2012 R2 or later versions 64-bit UEFI and all of your devices support UEFI, you may also disable CSM for faster boot speed.

Launch Other Storage OpROM Policy

Select UEFI only to run those that support UEFI option ROM only. Select Legacy only to run those that support legacy option ROM only. Select Do not launch to not execute both legacy and UEFI option ROM.

Launch Video OpROM Policy

Select UEFI only to run those that support UEFI option ROM only. Select Legacy only to run those that support legacy option ROM only. Select Do not launch to not execute both legacy and UEFI option ROM.

PCIE7 Slot OpROM

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

PCIE M2_1 Slot OpROM

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

3.6 Event Logs



Change Smbios Event Log Settings

This allows you to configure the Smbios Event Log Settings.

When entering the item, you will see the followings:

Smbios Event Log

Use this item to enable or disable all features of the SMBIOS Event Logging during system boot

Erase Event Log

The options include [No], [Yes, Next reset] and [Yes, Every reset]. If Yes is selected, all logged events will be erased.

When Log is Full

Use this item to choose options for reactions to a full Smbios Event Log. The options include [Do Nothing] and [Erase Immediately].

Log System Boot Event

Choose option to enable/disable logging of System boot event.

View Smbios Event Log

Press <Enter> to view the Smbios Event Log records.



All values changed here do not take effect until computer is restarted.

3.7 Server Mgmt



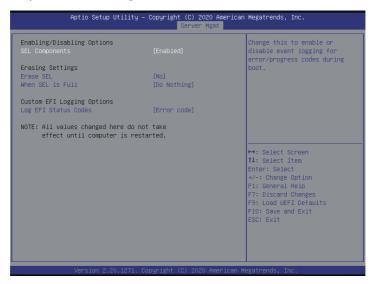
Wait For BMC

Wait For BMC response for specified time out. BMC starts at the same time when BIOS starts during AC power ON. It takes around 90 seconds to initialize Host to BMC interfaces.

Inventory Support

This will execute inventory function for system. Enabling this item will take some time at system boot.

3.7.1 System Event Log



SEL Components

Change this to enable ro disable event logging for error/progress codes during boot.

Frase SFI

Use this to choose options for earsing SEL.

When SEL is Full

Use this to choose options for reactions to a full SEL.

Log EFI Status Codes

Use this item to disable the logging of EFI Status Codes or log only error code or only progress code or both.

3.7.2 BMC Network Configuration



BMC Out of Band Access

Enabled/Disabled BMC Out of band Access.

Lan Channel (Failover)

Manual Setting IPMI LAN

If [No] is selected, the IP address is assigned by DHCP. If you prefer using a static IP address, toggle to [Yes], and the changes take effect after the system reboots. The default value is [No].

Configuration Address Source

Select to configure BMC network parameters statically or dynamically(by BIOS or BMC). Configuration options: [Static] and [DHCP].

Static: Manually enter the IP Address, Subnet Mask and Gateway Address in the BIOS for BMC LAN channel configuration.

DHCP: IP address, Subnet Mask and Gateway Address are automatically assigned by the network's DHCP server.



When [DHCP] or [Static] is selected, do NOT modify the BMC network settings on the IPMI web page.

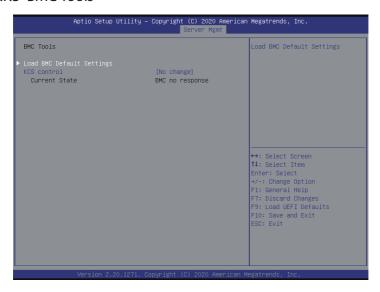


The default login information for the IPMI web interface is:

Username: admin Password: admin

For more instructions on how to set up remote control environment and use the IPMI management platform, please refer to the IPMI Configuration User Guide or go to the Support website at: http://www.asrockrack.com/support/ipmi.asp

3.7.3 BMC Tools



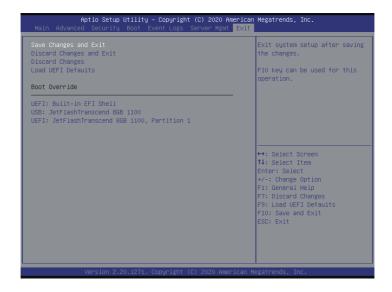
Load BMC Default Settings

Use this item to Load BMC Default Settings.

KCS Control

Use this item to configure KCS Settings.

3.8 Exit Screen



Save Changes and Exit

When you select this option, the following message "Save configuration changes and exit setup?" will pop-out. Press <F10> key or select [Yes] to save the changes and exit the UEFI SETUP UTILITY.

Discard Changes and Exit

When you select this option, the following message "Discard changes and exit setup?" will pop-out. Press <ESC> key or select [Yes] to exit the UEFI SETUP UTILITY without saving any changes.

Discard Changes

When you select this option, the following message "Discard changes?" will pop-out. Press <F7> key or select [Yes] to discard all changes.

Load UEFI Defaults

Load UEFI default values for all the setup questions. F9 key can be used for this operation.

Boot Override

These items displays the available devices. Select an item to start booting from the selected device.

Chapter 4 Software Support

After all the hardware has been installed, go to our official website at http://www.ASRockRack.com and make sure if there are any new updates of the BIOS / BMC firmware for the motherboard.

4.1 Download and Install Operating System

This motherboard supports Linux compliant operating systems. Please download the operating system from the OS manufacturer. Please refer to the OS documentation for more instructions.

4.2 Download and Install Software Drivers

This motherboard supports various compliant drivers. Please download the required drivers from our website at http://www.ASRockRack.com.

To download necessary drivers, go the the product page, click on the "Download" tab, choose the operating system, and select the required driver to donwload.

4.3 Contact Information

Contact ASRock Rack or want to know more about ASRock Rack, welcome to visit ASRock Rack's website at http://www.ASRockRack.com; or contact the dealer for further information.

Chapter 5 Troubleshooting

5.1 Troubleshooting Procedures

Follow the procedures below to troubleshoot your system.



Always unplug the power cord before adding, removing or changing any hardware components. Failure to do so may cause physical injuries to you and damages to motherboard components.

- 1. Disconnect the power cable and check whether the PWR LED is off.
- Unplug all cables, connectors and remove all add-on cards from the motherboard. Make sure that the jumpers are set to default settings.
- 3. Confirm that there are no short circuits between the motherboard and the chassis.
- Install a CPU and fan on the motherboard, then connect the chassis speaker and power LED.

If there is no power...

- 1. Confirm that there are no short circuits between the motherboard and the chassis.
- 2. Make sure that the jumpers are set to default settings.
- 3. Check the settings of the 115V/230V switch on the power supply.
- Verify if the battery on the motherboard provides ~3VDC. Install a new battery if it does not

If there is no video...

- 1. Try replugging the monitor cables and power cord.
- 2. Check for memory errors.

If there are memory errors...

- 1. Verify that the DIMM modules are properly seated in the slots.
- 2. Use recommended DDR4 ECC RDIMMs/UDIMMs.
- 3. If you have installed more than one DIMM modules, they should be identical with the same brand, speed, size and chip-type.
- 4. Try inserting different DIMM modules into different slots to identify faulty ones.
- 5. Check the settings of the 115V/230V switch on the power supply.

Unable to save system setup configurations...

- Verify if the battery on the motherboard provides ~3VDC. Install a new battery if it does not.
- 2. Confirm whether your power supply provides adaquate and stable power.

Other problems...

1. Try searching keywords related to your problem on ASRock Rack's FAQ page: http://www.asrockrack.com/support

5.2 Technical Support Procedures

If you have tried the troubleshooting procedures mentioned above and the problems are still unsolved, please contact ASRock Rack's technical support with the following information:

- 1. Your contact information
- 2. Model name, BIOS version and problem type.
- 3. System configuration.
- 4. Problem description.

You may contact ASRock Rack's technical support at: http://www.asrockrack.com/support/tsd.asp

5.3 Returning Merchandise for Service

For warranty service, the receipt or a copy of your invoice marked with the date of purchase is required. By calling your vendor or going to our RMA website (http://event. asrockrack.com/tsd.asp) you may obtain a Returned Merchandise Authorization (RMA) number.

The RMA number should be displayed on the outside of the shipping carton which is mailed prepaid or hand-carried when you return the motherboard to the manufacturer. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

This warranty does not cover damages incurred in shipping or from failure due to alteration, misuse, abuse or improper maintenance of products.

Contact your distributor first for any product related problems during the warranty period.